

Chapter 11.24

READING UTILITY METERS

Sections:

11.24.010 Procedure of reading utility meters.

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- (1) Utility meters will be read at regular intervals for preparation of the monthly utility bills. Charges for utility service by the Municipal Utilities shall be billed and collected monthly.
- (2) If for any reason the Utility's meter reader cannot gain access to the meter, the following alternatives may be available to the utility customer.
 - (a) Customers having utility meters located inside dwellings or other structures that desire a regular monthly reading in lieu of an average will be required to sign a waiver granting permission for meter readers to enter the premises in the customer's absence holding the City of Jasper and its employee's harmless in the event of damage or loss to the customer's property. It shall be the customer's responsibility to provide a safe ingress and egress to the meter reading locations so as to avoid injury or damage to the Utility's employees and equipment.
 - (b) If, for any reason, the customer does not wish to sign a waiver, then remote reading devices shall be installed or meters will be relocated outside of the dwelling or structure at the customer's expense; or,
 - (c) Customers, as an alternate, may desire to read their own meters and call the Utility to report the current meter reading or to post the meter reading on the access door on the date the meters are to be read. Where customers elect to have their bills averaged monthly or read their own meters, they shall have their meters read by a meter reader not less frequently than annually and it shall be the customer's responsibility to agree to such reading by the Utility employee at a time between 8:00 A.M. and 5:00 P.M., Monday through Friday. Failure to provide for an annual reading by the Utility meter reader shall be deemed sufficient cause for a disconnection of that utility service by the Utility Department of the City of Jasper, Indiana. (Ord. 1989-12 S1, 1989)